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**ABSTRACT**  
**Expert System for Preventive Maintenance**  
**The Aluminum Extrusion Press and Related Equipment**

by  
**E - Ping Lin**

ESPM is an Expert System for Preventive Maintenance that provides the framework for application-specific equipment maintenance tools. The expert system for preventive maintenance and diagnosis was developed for the Aluminum Extrusion Press and Related Equipment. The system is built in VP-Expert and is implemented on a personal computer.

The expert system includes many characteristics of an expert system cell because it can be expanded easily by adding new information to its knowledge base or by changing the existing information. The expert system can be connected directly with a PC system through a VP-Expert software package and can interact with C language, dBASE III plus and VP-Planner worksheet.

The basic ideas behind this expert system are to provide a non-expert with the necessary information and correct machine parts location. The system then leads the non-expert through periodical maintenance in a very friendly environment.

The main task of the expert system is to replace human expertise in maintenance processing and the preventive maintenance manuals of machine equipment with a very user-friendly personal computer environment. In addition, the system can take advantage of the user's accumulated experience to expand and modify the knowledge base of the expert system itself.

**EXPERT SYSTEM FOR PREVENTIVE MAINTENANCE  
THE ALUMINUM EXTRUSION PRESS AND RELATED  
EQUIPMENT**

by  
**E - Ping Lin**

**A Thesis  
Submitted to the Faculty of  
New Jersey Institute of Technology  
in Partial Fulfillment of the Requirements for the Degree of  
Master of Engineering Science  
Department of Manufacturing Engineering  
May 1992**



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The Aluminum Extrusion Press and Related Equipment**

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**This thesis is dedicated to  
my Parents**



# ACKNOWLEDGEMENT

I would like to express my sincere gratitude to my advisor, Dr. Nouri Levy, for his remarkable guidance, friendship and moral support throughout this research and special thanks to Dr. Rong-Yaw Chen and Dr. Benedict C. Sun for serving as members of the committee.

I appreciate the timely help and suggestions from the Prof. Janet Bodner on my English grammar and the Assistant Director of Graduate Studies Annette L. Damiano for helping me organize the thesis. Also I am thankful to all my friends and family members for supporting and encouraging me to complete the work successfully.

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# CHAPTER 1

## INTRODUCTION

One of the important problems in industry is the machine maintenance. Maintenance costs can significantly affect a company's profit and loss statement (1). That is why the mechanical engineer and maintenance manager must have accurate, timely information relating to labor, materials, and inventory costs involved in keeping the machine operating.

In many plants, a carefully structured and monitored preventive maintenance (PM) program has yet to become standard practice, although more than likely PM exists in some form. Keeping a piece of equipment operating at the lowest total maintenance cost while simultaneously prolonging its life is the objective of PM. Even plants without a formal program have someone who cleans, greases, oils, and adjusts critical machinery components, perhaps on a part-time basis (2).

Because PM is performed on a schedule without specific knowledge of any defect in the equipment, breakdown repairs are not part of PM. To maintain and operate a plant at the lowest cost with optimum efficiency, and to extend its life, a careful blend of preventive and breakdown maintenance is needed. Preventive maintenance is defined as routine, recurring work required to keep a facility and its equipment in such a condition that they can be used at original or design capacity or efficiency. Repair or breakdown maintenance, on the other hand, is the restoration of a facility and its equipment to a condition equal to original or design capacity and efficiency by replacing parts or materials after they have deteriorated.

The entire maintenance effort, then, can be divided into three types of work: Scheduled PM, which entails cleaning, making minor adjustments, lubricating, testing, measuring, and replacing minor parts; scheduled corrective maintenance, which includes overhauls, alterations, replacements, and correction of problems found by

PM inspections; and unscheduled breakdown maintenance (3).

To qualify as PM, a task must consist of previously defined work, such as lubrication, filter change, cleaning, etc., it must cost less than a predetermined budgetary limit for PM work and it must be suited to scheduling.

In recent years, expert systems have become the most visible and the fastest growing branch of Artificial Intelligence. The objective of these systems is to capture the knowledge of an expert in a particular problem domain, represent it in a modular, expandable structure, and transfer it to other users in the same problem domain. Current construction of expert systems begins with the knowledge engineer entering knowledge acquired from a human expert. The knowledge engineer tests the system on a set of test case and modifies the knowledge until the system achieves a desired level of performance.

Expert systems (ES) for diagnosis and maintenance of different classes of mechanical systems appeared fairly recent, so that they represent a new generation software for this domain. The present state in the application and development of expert system in this field is characterized by: first, incubation process in research institutions is coming to its end; second, fields of application are being widened (for instance, from computers and process facilities to FMS work stations); and third, intensified research aimed at the application of new techniques and artificial intelligence tools(4).

The Expert System for Preventive Maintenance (ESPM) can be invoked to initiate the diagnosis during periodic checking or at fault occurrence. This is done by selecting the corresponding entry of the MAIN MENU. Then the program asks the user to indicate the specific sections or parts that have to be maintained . In this way the program interacts with the user in order to arrive at correct diagnosis as regards the consequences of the fault (analyzing possible damage to equipment) and to recommend actions which should be undertaken for repair. It is very easy to accumulate

expertise in the expert system by continuously expanding the existing knowledge base of the system.

The main idea for the analysis of the method and building techniques of expert system for maintenance are presented in here and the following chapters. Chapter two is specific on the Preventive Maintenance and Expert System of the artificial intelligence field. Chapter three describes ESPM application examples. Chapter four contains the detailed explanation of the aluminum extrusion expert system design and implementation to ESPM . The last chapter contains conclusions and future work.



# **CHAPTER 2**

## **EXPERT SYSTEM AND PREVENTIVE MAINTENANCE**

### **2.1 Introduction of Preventive Maintenance**

Preventive maintenance means all actions intended to keep durable equipment in good operating condition and to avoid failures. A good preventive maintenance (PM) program is the heart of effective maintenance. Success is often a matter of degree. The proper balance that achieves minimal downtime and costs can be reduced between preventive maintenance and corrective maintenance. Everything is going to fail at some time. PM can prevent those failures from happening at a bad time, can sense when a failure is about to occur and fix it before it causes damage, and can often preserve capital investments by keeping equipment operating as well as it did on the day it was installed

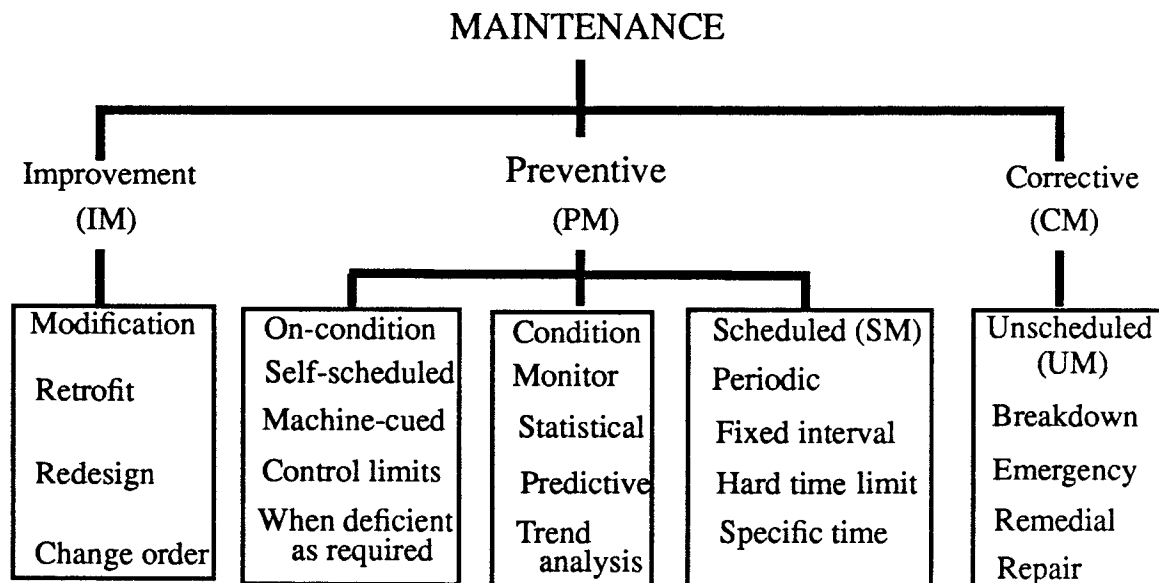
Inept PM, however, can also cause problems. Whenever any equipment is touched, it is exposed to potential damage. It is excessively costly to replace components prematurely. Customers may perceive the PM activity as, "that machine is broken again." A PM program requires an initial investment of time, parts, people, and money. Payoff comes months later. While there is little question that a good PM program will have a high return on investment, many people are reluctant to pay now if the return is not immediate. PM supports a commitment to long-term lifecycle cost of ownership.

Emotions play a prominent role in preventive maintenance. We all realize that perceptions often receive more attention than facts. A good data system, either manual or computerized, is necessary to provide the facts that must guide PM. PM is a dynamic process. It must support variations in equipment, wear, environment,

use, personnel, schedules, and material. Changes are taking place both in technology and in management. These changes both require and support preventive maintenance. Technology provides the tools, and management provides the direction for their use. Both are necessary for success. These concepts are equally applicable to equipment and facility maintenance and field service in commerce and industry.

## 2.2 Major Types of Maintenance

There are three main types of maintenance and three major divisions of preventive maintenance, as illustrated in Figure 2.1 (6).



**Figure 2.1**

Structure of Maintenance

### 2.2.1 Improvement Maintenance

The figure 2-1 looks like five fingers on our hand. Improvement maintenance efforts to reduce or eliminate entirely the need for maintenance are like the thumb, the first and most valuable digit. We are often so involved in maintaining that we

forget to plan ahead and eliminate the need at its source. Reliability engineering efforts should emphasize elimination of failures that require maintenance (7). This is an opportunity to preact instead of react. For example, many equipment failures occur at inboard bearings that are relocated in dark, dirty, inaccessible locations. The oiler does not lubricate those bearings as often as he lubricates those that are easy to reach. That is a natural tendency. One can consider reducing the need for lubrication by using permanently lubricated, long-life bearings. If that is not practical, at least an automatic oiler could be installed. A major selling point of new automobiles is the elimination of ignition points that require replacement and adjustment, introduction of self-adjusting brake shoes and clutches, and extension of oil-change intervals.

### **2.2.2 Corrective Maintenance**

The little finger in the analogy to a human hand represents corrective (emergency, repair, remedial, unscheduled). At present, most maintenance is corrective. Repairs will always be needed. Better improvement maintenance and preventive maintenance, however, can reduce the need for emergency corrections. A shaft that is obviously broken into pieces is relatively easy to maintain because human decision is involved. Troubleshooting and diagnostic fault detection and isolation are major time consumers in maintenance (8). When the problem is obvious, it can usually be corrected easily. Intermittent failures and hidden defects are more time-consuming but with diagnostics the causes can be isolated and then corrected. From a preventive maintenance perspective, the problems and causes that result in failures provide the targets for elimination by PM. The challenge is to detect insipient problems before they lead to total failures and to correct the defects at the lowest possible cost. That leads us to the middle three fingers the branches of preventive maintenance.

## **2.2.3 Preventive Maintenance**

### **2.2.3.1 On-Condition**

On-condition maintenance is done when equipment needs it. Inspection through human senses or instrumentation is necessary, with thresholds established to indicate when potential problems start. Human decisions are required to establish those standards in advance so that inspection or automatic detection can determine when the threshold limit has been exceeded. Obviously, a relatively slow deterioration before failure is detectable by condition monitoring, whereas rapid, catastrophic modes of failure may not be detected. Great advances in electronics and sensor technology are being made (9).

Also needed is a change in human thought process. Inspection and monitoring should disassemble equipment only when a problem is detected. The following are general rules for on condition maintenance (10):

- Inspect critical components.
- Regard safety as paramount.
- Repair defects.
- If it works, don't fix it.

### **2.2.3.2 Condition Monitor**

Statistics and probability theory are the basis for condition monitor maintenance (11). Trend detection through data analysis often rewards the analyst with insight into the causes of failure and preventive actions that will help avoid future failures. For example, stadium lights burn out within a narrow range of time. If 10 percent of the lights have burned out, it may be accurately assumed that the rest will fail soon and should, most effectively, be replaced as a group rather than individually.

### **2.2.3.3 Scheduled**

Scheduled, fixed interval PM should generally be used only if there is opportunity for reducing failures that cannot be detected in advance, or if dictated by production requirements. The distinction should be drawn between fixed interval maintenance and fixed interval inspection that may detect a threshold condition and initiate condition monitor PM (12). Examples of fixed interval PM include 7,500-mile oil changes and 12,000-mile spark plug changes on a car, whether it needs the changes or not. This may be very swateful since all equipment and their operating environments are not alike. What is right for one situation may not be right for another.

## **2.3 Advantages and Disadvantages**

On balance, preventive maintenance (PM) has many advantages. It is beneficial, however, to overview the advantages and disadvantages so that the good may be improved and the negative reduced. Note that in most cases the advantages and disadvantages vary with the type of PM used. Use of on-condition or condition monitor techniques is usually better than fixed intervals.

### **2.3.1 Advantages**

#### **2.3.1.1 Management Control**

Unlike repair maintenance, which must react to failures, PM can be planned ahead. This means “proactive” instead of “reactive” management. Work loads may be scheduled so that equipment is available for PM at reasonable times.

#### **2.3.1.2 Overtime**

Overtime can be reduced or eliminated. Surprises are reduced. Work can be per-

formed when convenient.

#### **2.3.1.3 Work Load**

Work loads can be balanced to either spread the demand over the available resources, or to hire additional personnel and equipment to meet the demand (13).

#### **2.3.1.4 Equipment Uptime**

While PM may require an investment of as many maintenance hours as were required previously for corrective maintenance, equipment should certainly perform better and with much higher availability when it is needed. It is a truism that failures are rarely found until equipment is put to use. PM, done properly, will often detect failures that have occurred but that would not otherwise be found until that equipment is needed a rush job.

#### **2.3.1.5 Production**

Naturally, production will be happy because downtime, shutdowns, scheduling, and personnel problems will be reduced. Access to equipment is often restricted to specific times dictated by production requirement. PM helps assure best possible use of revenue producing functions.

#### **2.3.1.6 Standardization**

The “one best way” to do PM tasks should be determined. Because of the repetitious nature of PM, the procedures may be improved upon and skills may be finely honed. Maximum learning should be established early if the same persons are consistently used to conduct PM. Like any task done frequently with proper guidance, PM can reach a high level of productivity. This also permits more accurate planning because the times will evolve into a relatively narrow target range. Costs, like most

insurance policies, are predetermined within small limits (14).

#### **2.3.1.7 Parts Inventories**

Since PM permits planning of which parts are going to be required and when, those material requirements may be anticipated to be sure they are on hand for the event. A smaller stock of parts is required in organizations that emphasize PM compared to the stocks necessary to cover breakdowns that would occur when PM is not emphasized.

#### **2.3.1.8 Standby Equipment**

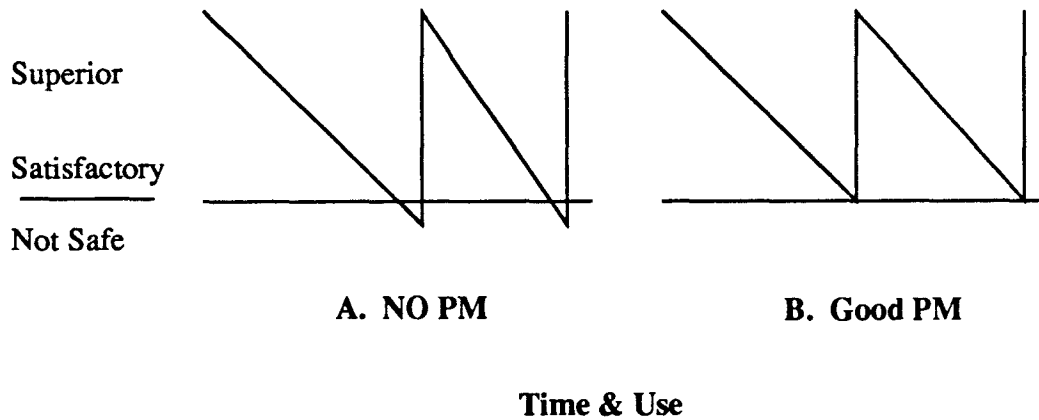
With high demand for production and low equipment availability, reserve, standby equipment is often required in case of breakdowns (15). Some backup may still be required with PM, but the need and investment will certainly be reduced.

#### **2.3.1.9 Safety and Pollution**

If there are no PM inspections or built-in detection devices, equipment can deteriorate to a point where it is unsafe or may spew forth pollutants. Performance will generally follow a saw-tooth pattern as shown in figure 2.2, which does well after maintenance and then degrades until the failure is noticed and it is brought back up to a high level (16). A good detection system catches degrading performance before it ever reaches too low a level.

#### **2.3.1.10 Quality**

For the same general reasons discussed above, good preventive maintenance helps to assure quality output. Tolerances are maintained within control limits. Naturally, productivity is improved and the investment in PM pays off with increased revenues.



**Figure 2.2** PM to keep acceptable performance

### **2.3.1.11 Support to Users**

If properly publicized, PM helps show equipment operators, production managers, and other equipment users that the maintenance function is striving to provide a high level of support. Note here that a PM program must be published so that everyone involved understands the value of PM, the investment required, and their own roles in the PM system.

### **2.3.1.12 Benefit/Cost**

Too often, organizations consider only costs without recognizing the benefit and profits that are the real goal. PM allows a three-way balance between corrective maintenance, preventive maintenance, and production revenues (17).

### **2.3.2 Disadvantages**

In spite of all the good reasons for doing preventive maintenance, there are several potential problems that must be recognized and minimized.



### **2.3.2.1 Potential Damage**

Every time a person touches a piece of equipment, there is potential for damage to occur through neglect, ignorance, abuse, or wrong procedures. Unfortunately, much high reliability equipment is served by low reliability people. The DC-10 engine pylon failure, the Three Mile Island nuclear power plant disaster, and many less-publicized accidents have been affected by inept preventive maintenance. Most of us have experienced case or home appliance problems that were caused by something that was done or not done at a previous service call. This situation gives rise to the slogan: if it works, don't fix it.

### **2.3.2.2 Infant Mortality**

New parts and consumables have a higher probability of being defective, or failing, than exists with the materials that are already in use (18). Replacement parts are too often not subjected to the same quality assurance and reliability tests as parts that are put into new equipment.

### **2.3.2.3 Parts Use**

Replacing parts at PM, rather than waiting until a failure occurs, will obviously terminate that part's useful life before failure and therefore requires more parts. This is part of the tradeoff between parts and labor and downtime, of which the cost of parts will usually be the smallest component. It must, however, be controlled.

### **2.3.2.4 Initial Costs**

Given the time value of money and inflation that causes a dollar spent today to be worth more than a dollar spent or received tomorrow, it should be recognized that the investment in PM is made earlier than when those costs would be incurred if equipment were run until failure. Even though the cost will be incurred earlier, and

may even be larger than corrective maintenance costs would be, the benefits in terms of equipment availability should be substantially greater from doing PM.

#### **2.3.2.5 Access to Equipment**

One of the major challenges when production is at a high rate is for maintenance to gain access to equipment in order to perform PM. This access will be required more frequently than it is with breakdown-driven maintenance. A good PM program requires the support of production, with immediate notification of any potential problems and willingness to coordinate equipment availability for inspections and necessary PMs.

## **2.4 Establishing a PM system**

The necessary items for establishing a PM system are:

1. Every equipment uniquely identified by prominent ID number or serial number and product type
2. Accurate equipment history records
3. Failure information by problem/cause/action
4. Experience data from similar equipment
5. Manufacturer's interval and procedure recommendations
6. Service manuals
7. Consumables and replaceable parts
8. Skilled personnel
9. Proper test instruments and tools
10. Clear instructions with a checklist to be signed off
11. User cooperation

## 12. Management

A typical initial challenge is to get proper documentation for all equipment. When a new building or plant is constructed, the architects and construction engineers should be required to provide complete documentation on all facilities and the equipment installed in them. Any major equipment that is installed after that should have complete documentation. Figure 2-4 is a checklist that should be given to anyone who purchases facilities and equipment that must be maintained. As can be seen, one of the items on this list is assuring availability of complete documentation and PM recommendations. Purchasing agents and facilities engineers are usually pleased to have such a checklist and will be cooperative if reminded occasionally about their major influence on life-cycle costs. This brings us back again to the principle of avoiding or minimizing the need or maintenance. Buying the right equipment in the beginning is the way to start. The best maintainability is eliminating the need for maintenance.

If you are in the captive service business or concerned with designing equipment that can be well maintained, you should recognize that the preceding has been aimed more at factory maintenance; but after all, that is an environment in which your equipment will often be used. It helps to view the PM system from the operator's and service person's eyes to assure that everyone's needs are satisfied.

### **2.5 Scheduled Preventive Maintenance**

Scheduling is, of course, one of the advantages to doing preventive maintenance over waiting until equipment fails and then doing emergency repairs. Like many other activities, the watchword should be "PADA", which stands for "Plant a Day Ahead" (19). In fact, the planning for inspections and PM can be done days, weeks, and even months in advance in order to assure that the most convenient time for pro-

duction is chosen, that maintenance parts and materials are available, and that the maintenance workload is relatively uniform.

When most people think of PM, they visualize scheduled, fixed interval maintenance that is done every month, every quarter, every season, or at some other predetermined intervals. That timing may be based on days, or on intervals such as miles, gallons, activation, or hours of use. The use of performance intervals is itself a step toward basing PM on actual need, instead of just on a generality.

The two main elements of fixed interval PM are procedure and discipline. Procedure means that the correct tasks are done and the right lubricants applied and consumables replaced at the best interval. Discipline requires that all the tasks are planned and controlled so that everything is done when it should be done. Both these areas deserve attention.

Discipline is a major problem in many organizations. This is obvious when one considers the fact that many organizations do not have an established PM program. Further, organizations that do claim to have a program often fail to establish a good planning and control procedure to assure accomplishment. Elements of such a procedure include:

1. Listing of all equipment and the intervals at which it must receive PM.
2. A master schedule for the year that breaks down tasks by month, week, and possibly even to the day.
3. Assignment of responsible persons to do the work.
4. Inspection by the responsible supervisor to make sure that quality work is done on time.
5. Updating of records to show when the work was done and when the next PM is due.
6. Follow-up as necessary to correct any discrepancies.

Note that there are variations within the general topic of scheduled fixed interval maintenance. Some tasks will be done every Monday whether or not they are necessary. Inspection may be done every Monday and PM tasks done if a need is indicated. Seasonal maintenance may be directed by environmental changes rather than by strict calendar date (20). Use meters, such as an automobile odometer, allow quantitative measure of use that can be related to the parameters that will need to be maintained. One must consider the relationship of components to the meter readings: for example, a truck's need for maintenance will vary greatly depending on whether it is used for long hauls or for local deliveries. A truck that is started every few miles and driven in stop-and-go, dusty city conditions will need more frequent mileage maintenance than the same truck used for long trips of continuous driving.

Seasonal equipment such as air conditioners, lawn mowers, salt spreaders, and snow blowers require special maintenance care at the end of each season in order to clean and refurbish them and store them carefully so that they will not deteriorate and will be ready for the next season. A lawn mower, for example, should have all gasoline drained from the tank and then be run until it stops because it has completely run out of fuel. This assures that gasoline is completely removed from the lines. Oil should be changed. The spark plug should be removed and the cylinder through the spark plug hole and the cylinder pulled through several strokes to ensure that it is well lubricated. The spark plug should be put back in its hole loosely. Grass, dirt and other residue should be put back in its hole cleaned from all parts of the mower. The blade should be sharpened and checked to see that it is in good balance. The mower should be stored in a dry place until it is needed again. Then, when the grass starts growing, all one has to do is fill the tank, tighten the spark plug, and connect the ignition wire. The motor should start on the second try. Careful preparation of equipment for storage will pay a major dividend when the

equipment is needed in a hurry.

## 2.6 Introduction to Expert Systems

Expert systems are a specialty within the field of artificial intelligence (AI). Other specializations include robotics, natural language understanding, visual pattern recognition, theorem proving, knowledge representation, planning, and problem solving. Sometimes the terminology may be somewhat misleading because the technical sense differs from the ordinary meaning. For instance, planning in AI refers to a class of graph search strategies and heuristics (rules of thumb). Indeed, the term artificial intelligence itself is somewhat deceptive. Originally, AI set out to be a method for exploring aspects of problem-solving tasks and observing their behavior. However, the more recent developments in artificial intelligence have focused on making computers “smarter,” whether they behave as humans do or not. This is especially true in the area that has received the most attention from a commercial standpoint, namely, expert systems. Often, in fact, it is the way an expert system differs from human behavior that makes it valuable; for instance, we would not want an expert system to panic in an emergency situation.

Within AI, the term expert system refers to a class of applications, rather than a particular representation or implementation technique. In these applications, the computer program is intended to model the performance of a human expert in his or her specialized task. Expertise in this sense is usually based on long and specialized training, tempered and refined through experience, such as that of medical doctors, engineers, and scientists. The experience to date with various prototype expert systems is that they do very well in capturing the textbook knowledge of an expert’s training, but less well in solving problems in which the experienced expert’s intuitions are called into play. However, such systems are nonetheless

quite valuable; while they cannot replace human experts, they can complement them in an advisory fashion. For instance, in medical applications, expert systems can offer the doctor a “consulting opinion,” serving to remind him or her of the standard procedures to follow for a given set of symptoms, providing information about possible emergency procedures in, say, chemical or nuclear plants, complementing the intuitions and experience of the human operators.

One technology that has become popular for implementing expert systems consists of rule-based systems. A rule-based system is a kind of computer program in which the problem domain (the facts and knowledge relating to the problem to be solved) is described not as a sequence of steps, as in conventional programming languages, rather as a set of rules. These rules are order independent, or declarative. The computer uses them as it needs them to deduce a solution to the problem. Thus, the rule base is searched by addressing a specific problem, rather than by following a fixed procedure.

Rule-based systems are most commonly used to provide advice or recommendations to the user about some problem. When this advice is comparable in quality to that of a human expert in the same subject area, we refer to the system as an “expert” system. Of course, expertise is a relative term, and people may disagree as to when it is used appropriately. However, even if the system does not perform at the level of broad expertise, it may nonetheless provide useful advice in a more specific area. A more modest term often used for these types of applications is rule-based advisory systems.

The first rule-based expert systems were developed with a specific problem domain in mind, i.e., medical diagnosis (21). Later it was recognized that other problem domains could also be modeled with the same rule structure. For example, troubleshooting automotive problems is also a diagnostic problem. This led to the concept of an expert system “shell”—a computer program that enables the user to

create his or her own rule-based system. VP-Expert is an example of such a rule-based shell. More details about using VP-Expert are introduced in chapter 4.

## **2.7 Avoiding Mistakes on Implementing Expert System**

There are a number of mistakes that should also be avoided when implementing expert systems like these. First, don't use an expert system to solve a problem that is not appropriate for the technology. Even though expert system shells typically have a full range of arithmetic and trigonometric functions, trying to solve a computationally intensive problem with an expert system shell is inefficient. Further, most expert system software is ineffective for data base management, spreadsheet analysis, graphics generation, and so on. These activities can best be performed by somehow linking the expert system to another program.

Second, don't try to solve a problem with a scope that is too large. Expert systems do not cope well with large, vaguely defined problems. Instead, identify the worst problems or bottlenecks in the production process and eliminate those first. Expert system applications have a tendency to grow and evolve. If users select a problem that initially appears too small, they will probably find that over time it expands to a size more appropriate for solution by an expert system.

Third, don't try to solve a problem without the help of a willing expert. Attempting to implement an effective expert system in the harsh physical condition of a factory is difficult enough. If a cooperative expert is not readily available, development of a successful expert system is probably impossible.

Fourth, don't ignore the iterative nature of the development process. Include enough time in the development program for reviewing the system with both the expert and the intended users. By doing so, managers may reduce the amount of time needed for initial system construction accordingly.



Fifth, don't assume that novice and expert users will be satisfied with the same user interface. Often, after users have operated an expert system a few times, they become impatient with menu-driven "idiot-proof" user interfaces. The sheer number of keystrokes can be a barrier to effective use. Be sure to investigate shortcuts beyond those provided by help screens, diagrams, and menus.

And finally, don't forget that expert systems work best when performing routine tasks. By taking over the drudgery encountered with most jobs, expert systems allow human experts to devote most of their time to the creative and challenging tasks for which they were trained and hired.

## 2.8 Designing ESPM

The basic problem in the building of an expert system is how to transfer the knowledge based on experience and physical rules with the knowledge acquisition method into the ES knowledge base. The following describes the knowledge acquisition process for the building and construction of an expert system with knowledge engineering techniques with five stages. They are briefly analysed, as they were respected in the building of ESPM as well.

The identification represents the first phase which defines further work on the construction of an expert system. In this phase the following groups of questions and answers are defined: the participants and their role in the ES development, characteristics of the problem to be analysed, the resources and the goals. Here we have two groups of participants: experts for maintenance and other engineering disciplines relevant for this field and the knowledge engineers. They jointly identify the problem (maintenance domain for which ES is to be developed), determine the structure of knowledge for the knowledge base (type and form of rules), data groups (computer maintenance structure, spare parts, diagnostic procedures,

maintenance technology) used as the sources of knowledge for the forming of rules with the aid of expert knowledge of maintenance engineers, construction engineers and other specialists. Computer resources have a very important role in the building of expert systems (22). The existing computer and program languages are not sufficiently suitable for the knowledge engineering process. Therefore special program languages and tools were developed for ES. A similar statement also applies to the existing hardware. The development of the fifth generation of computer as a non-Von Neumann machine should provide condition for more comfortable work, particularly in the knowledge engineering phase (23).

The conceptualisation is the second phase in the ES knowledge engineering process in which knowledge representation concepts are defined aimed at giving the answer to the following questions: the type of available data (information bases about the mechanical system, diagnostic signals, documentation, maintenance manuals), identification hypotheses in use (the planned or corrective maintenance strategy), the relationships of objects in the defined field (i.e. the structure of the mechanical system to be maintained), information flows (e.g. in condition-based maintenance) and the definition of problem-solving knowledge concept (e.g. meta knowledge used for the solution justification. Each of these questions represents an extensive work on behalf of maintenance experts and knowledge engineers although in this phase the programme domain of the expert system is already in the process of forming. On the basis of concepts defined in the preceding phase the designing of the structure for knowledge organization is taking place through the formalization phase which includes three important factors: hypotheses space, process modelling and data characteristics. The definition of hypotheses space is defined on the basis of facts and ideas of foremost significance for problem solution (diagnostic results out of the set of symptoms reacting on the condition of a mechanical system or its component elements). With the discovery of the rule regularity of the process

model the solution for a process may be generated, that is the establishing of reasoning procedures. The understanding of the nature of data in the problem-solution domain enables confirmation of their indefiniteness, the accuracy of their logical interpretation, characteristics of data from different sources (diagnostic signals, maintenance manuals), as well as their reliability, accuracy and precision. With the completion of this phase the prototype of the knowledge base is built.

The application phase implies a developed ES prototype, which means that the knowledge base has been built. It also means that the knowledge representation has been defined (in the field of maintenance production systems are presently most frequently involved). System inconsistencies are registered and removed, with the testing of different alternatives.

The last phase relates to the testing of the developed system on a real example, going from simple towards more complex cases (e.g. diagnosis of failure on MC tool magazine, and diagnosis of the overall MC mechanical structure). In this phase particular attention is paid to the establishing of the degree of rule interconnection and the consistency of inference rules (e.g. strategic rules for scheduling of planned maintenance and production control).

For each of these phases there exist back connections enabling improvements during each step.

## **CHAPTER 3**

### **ESPM APPLICATION EXAMPLES**

This chapter introduces examples of how the ESPM system is used throughout the VP-Expert program in the Aluminum Extrusion industry for installing, for trouble shooting and for maintaining effective machine maintenance. This ESPM system can help equipment operators, maintenance technicians and facility managers without any need of assistance from expert programmers. In this system, I divide the Aluminum Extrusion machine and related equipment into six main sections (Press, Container, Stretcher, heating, Handling, and Painting). Each section contains a different number of parts and equipment. The lifetime of each part or equipment can be reported, diagnoseed and cleared by PM or troubleshooting hints. The following sections of this chapter provide scenarios of examples which demonstrate the way this system operates.

#### **3.1 Case Study on an Operator**

Mr. Jackson, an Aluminum extrusion equipment operator, is an employee of the North American Aluminum Extrusion Company. He works from 9:00 AM to 5:00 PM every weekday. Today, Jan. 10, 1992, he works on the daily schedule as usual. At 9:10 AM, he goes to the operating manager to get the schedule which shows his working quantity for today. He has to operate and maintain equipments. The daily schedule of maintenance is shown in the table 3.1.

About half year ago, he had to read every page of the maintenance manual and to follow the directions on it step by step. The reason was that his company never used computer Integrated Manufacturing (CIM) or Preventive Maintenance concept at that time. Without them, he always had to spend more than half day to check his

**Table 3.1**  
Schedule of Maintenance

<b>NORTH AMERICAN</b>					
<b>ALUMINUM EXTRUSION COMPANY</b>					
EQUIPMENT : ALUMINUM EXTRUSION MACHINE #3					
USER : JOHN JACKSON					
MAINTENANCE DATE : JAN. 10, 1992					
<b>Main Section</b>	<b>Sub-main Section</b>	<b>Minimum check period in the section</b>	<b>Last checking date</b>	<b>Last Report</b>	<b>Today check Report</b>
Press	Mechanical	Weekly	01/03/92	No Problem	
	Hydraulic	Monthly	12/20/92	No Problem	
	Electrical	Weekly	01/03/92	No Problem	
Container	Container Liner Stem	Weekly	01/03/92	Adjust #1	
.	.	.	.	.	
.	.	.	.	.	
.	.	.	.	.	

equipments and problem shootings. Additionally at the occurrence of the trouble event, he had to stop operation and call maintenance technicians. The company was loosing lots of dollars from profit on such events.

Now, with CIM and PM concept, his work is much more simplified. He has to get daily worksheet from computer printout and to use ESPM system through VP-Expert software package and Personal Computer (PC). Now he finishes the daily maintenance within a few minutes and reports checking results.

```

WELCOME TO THE ESPM SYSTEM
-----
THIS PROGRAM WAS MADE BY **** E - PING LIN ****
THE PROGRAM IS SPECIAL FOR ALUMINUM EXTRUSION
MACHINE VERSION 1.0
-----
THE FOLLOWING WILL SHOW YOU PICTURES OF THIS
MACHINE
-----
AFTER YOU SEE EACH PICTURE, TYPE N TO GO TO NEXT PIC-
TURE AND QUIT THE VIEW ...
-----
DO YOU WANT TO SEE THE PICTURE?
YES                                NO

```

**Figure 3.1**

First Screen of the Equipment Maintenance System

At 9:20 AM, he invokes the ESPM equipment maintenance system to examine and report the machine maintenance. Figure 3.1 shows the first screen of the equipment maintenance system. This screen is called the Picture Decision Controller (PDC). It controls the system by either showing equipment drawing or not showing them, and then goes to examine each sections directly.

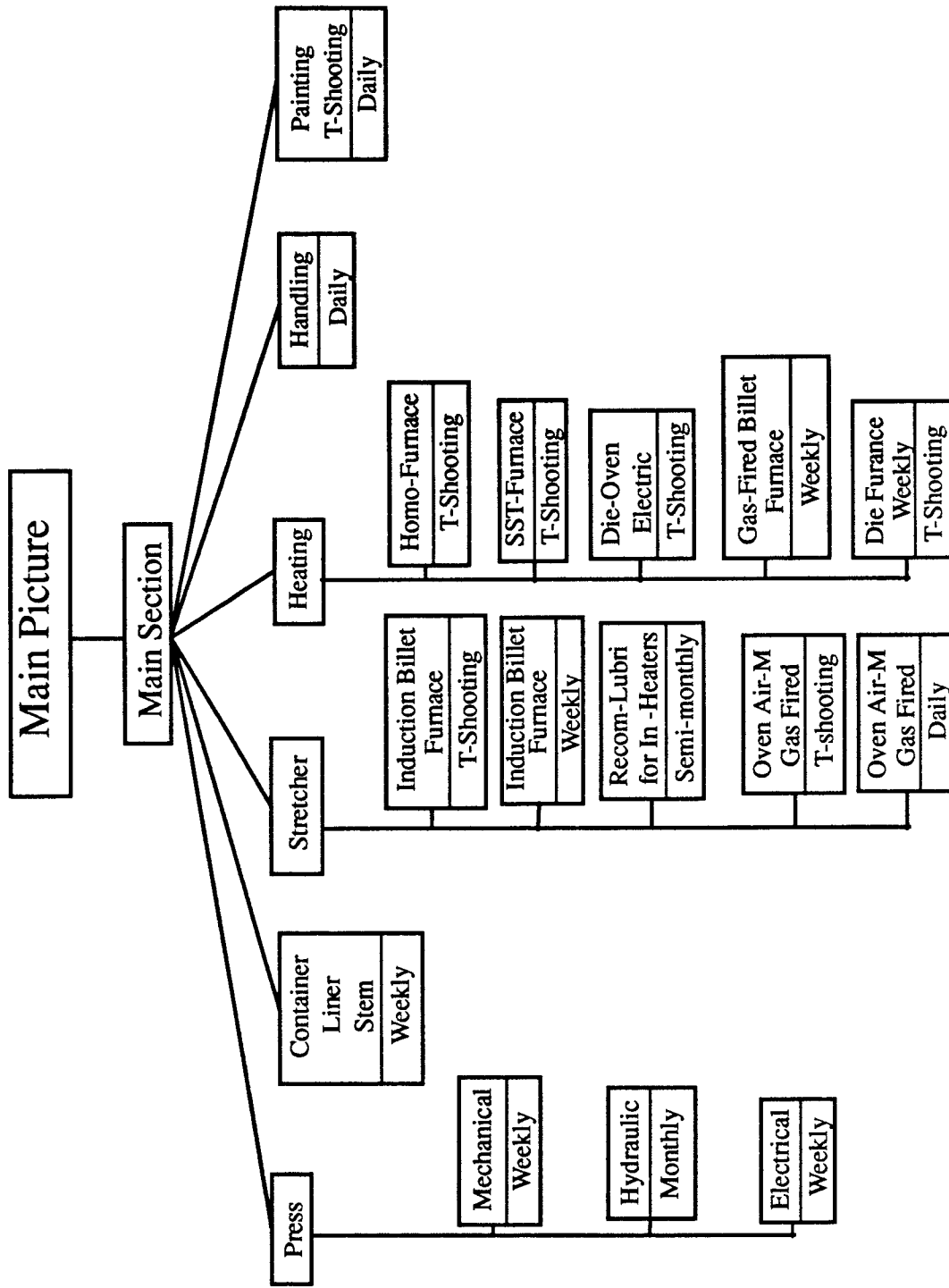


Figure 3.2  
Structure of System

Mr. Jackson needs to check all equipments today. Therefore he chooses YES for his response screen shown in figure 3.1. From this response, he is able to view the diagram of all the equipment on the screen. Figure 3.2 shows one of these diagrams. He can select today's maintenance by marking the parts that need to be checked. The system then continues to show the six main sections on the screen. He checks each section by moving the cursor and then pressing the enter key. He decides to check the Press section and the system shows the Display Decision Control (DDC). He chooses NO from the screen in order to skip the display of all checking

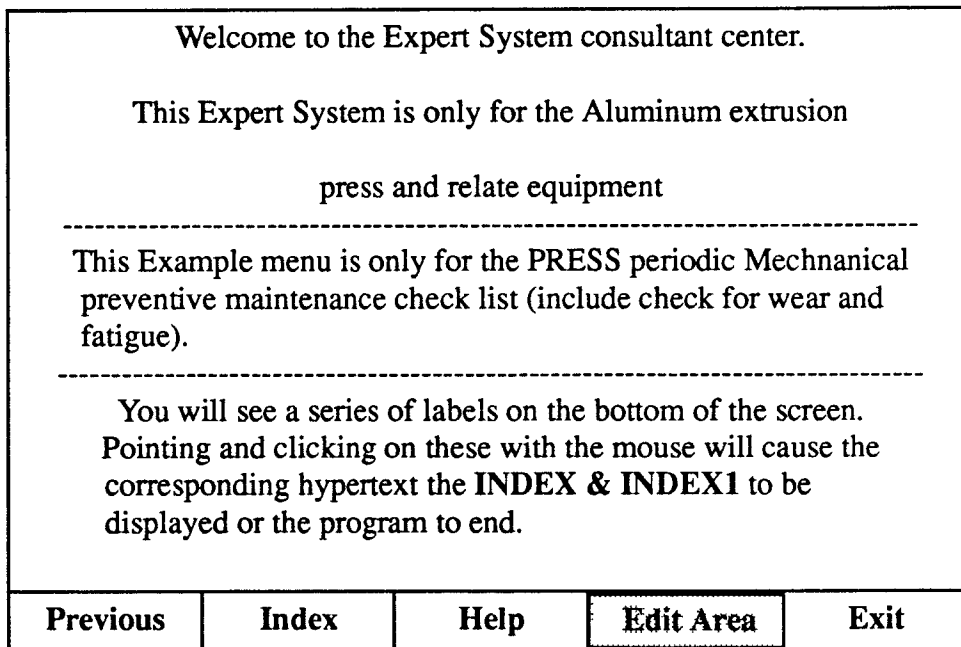
**Table 3.2**  
List of Examine Parts

NORTH AMERICAN ALUMINUM EXTRUSION COMPANY					
EQUIPMENT : ALUMINUM EXTRUSION MACHINE # 3					
USER : JOHN JACKSON					
MAINTENANCE DATE : JAN. 10, 1992					
MAIN SECTION CHECK : THE PRESS					
SUB-MAIN SECTION CHECK : MECHANICAL					
#	PARTS	Last Checking Date	Checking Period	Last time Diagnosis	Today's Diagnosis
1	Stem	01/03/92	Weekly	No Problem	No Problem
2	Billet	01/03/92	Weekly	No Problem	No Problem
3	Container	01/03/92	Weekly	No Problem	Readjust
4	Tooling Pressure Plate	01/01/92	Monthly	Adjust Parallel	<b>X</b>
5	Stem Pressure Plate	01/01/92	Monthly	No Problem	<b>X</b>
6	Tie Rod Nuts	01/01/92	Monthly	No Problem	<b>X</b>
.	.	.	.	.	.
.	.	.	.	.	.



periods and parts because he knows all the previous data and parts from the worksheet. The Table 3.2 shows the worksheet that lists some part to be examined.

There are three main fields of examination in the Press section: Mechanical, Hydraulic and Electrical. While reading the display of the screen, users can press M for mechanical, press H for hydraulic, press E for electrical or press Q for quit and go back to the main menu. If they make a mistake on pressing the key, the system will bring them back to the re-press screen. Mr. Jackson presses M to begin the mechanical examination. The system prompt will show him the colorful screen. The series of labels are on the bottom of the screen. Figure 3.3 shows the sample of the screen.



**Figure 3.3**  
Sample of Hypertext Screen

Users only need to point and click using a mouse on these labels to select them. These labels are areas for Index, Help, Previews, Exit, and Edit. The Edit area

is specially for PC systems which lack the computer mouse. Users can type comments in the Edit area and then press enter key to get the same result as using the mouse. The screen will cause the corresponding hypertext. When users click Index button on the bottom of screen or click the color Index text on the screen, they will get a list of parts and parts' checking periods on the screen. Each part and function key shows the color that differs from the common text. Users can click the color text to know a more detailed description and checking method. Figure 3.4 shows an example of this screen.

TOOLING PRESSURE PLATE :				
CHECK PERIOD = EVERY MONTH				
CHECK = STRAIGHTEDGE AND FEELER.				
CHECK METHOD = Check for dishing or coining.				
REMEDY = Remove from press and grind. Add shim when required.				
Previous	Index	Help	Edit Area	Exit

Figure 3.4  
Sample of Parts Checking

Mr. Jackson follows the screen description and does the necessary checkings for today's part maintenance. For instance, when he wants to check the Main Cylinder Packings, he first checks whether it is worn or not. The checking method for finding the wear is to check for sudden increase in leakage and scores on ram. Mr. Jackson finds the material has a little wear, therefore he asks the maintenance technician to come. The technician can find the solution under the name 'Remedy'.

Remedy introduces the method to deal with the problem. Figure 3.5 shows the remedy for the occurrence of wear on the Main Cylinder Packings from the ESPM maintenance system. Every person who needs any information can use the user friendly screen to find it. Finally, Mr. Jackson puts the reports and diagnosis results into the worksheets and finishes today's maintenance task.

<b>MAIN CYLINDER PACKINGS :</b>				
CHECK PERIOD = EVERY WEEK				
CHECK = WEAR				
CHECK METHOD = Check for sudden increase in leakage and scores on ram.				
<b>REMEDY = Stone smooth immediately; make sure to wash off. Repeat when convenient</b>				
Previous	Index	Help	<b>Edit Area</b>	Exit

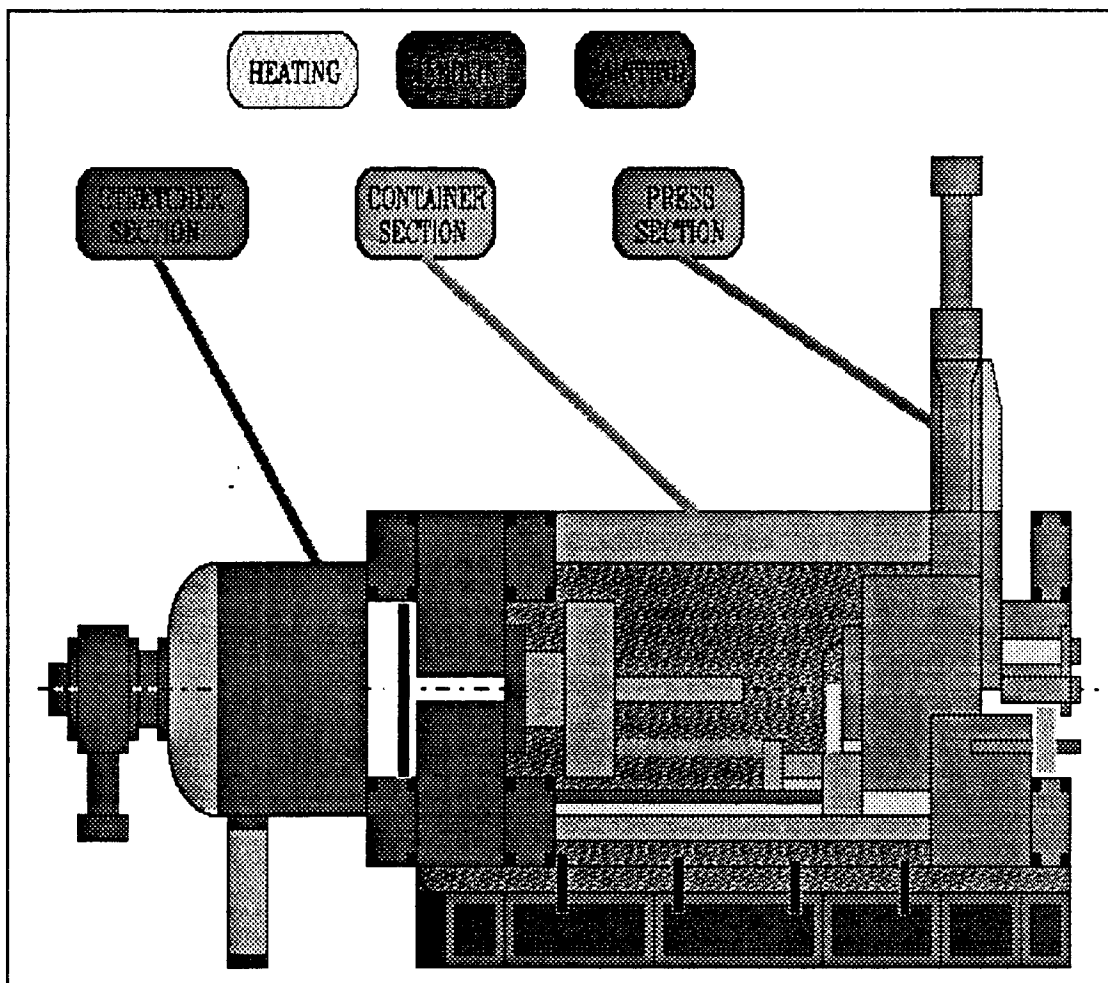
**Figure 3.5**  
Sample of Remedy

### 3.2 Case study on maintenance manager

Mr. Brown is a facility maintenance manager and supervisor of the North American company. He works from 9:00 AM to 5:00 PM every weekday, same as Mr. Jackson. On October 15, 1991, he had to do the sample survey. From the schedule of computer system, he found he had to survey the Aluminum extrusion equipments. The schedule of computer system also told him that he should do the survey on the Press section of the Aluminum extrusion machine.

Mr. Brown invoked the ESPM equipment maintenance system on the

Aluminum extrusion equipment. At the beginning, the system showed him the Picture Decision Controller (PDC). It asked him to make a decision whether he wanted to view the equipments' pictures or not. When he had chosen YES, the ESPM equipment maintenance system would display the Aluminum extrusion equipment pictures on the screen. Figure 3.6 shows the first picture on the screen. This picture divides every different section into a different color. From the screen Mr. Brown could easily find where the Press section is. Then the system could continue by bringing him into the Press section.



**Figure 3.6**  
Sample of Machine Picture

In the Press section, the ESPM equipment maintenance system asked Mr. Brown if he wanted to see the display of all parts of this section. Mr. Brown selected YES on the Display Decision Controller (DDC). The system then showed a list of all parts and the parts' checking periods on the screen. Figure 3.7 shows part of the listing parts. When users click the bold face text on the screen, the expert system will show them the current optimun maintenance method.

**THERE ARE THREE KINDS OF CHOICES IN PRESS SECTION:  
MECHANICAL, HYDRAULIC, ELECTRICAL CHOICES**

\*\*\*\*\*

**THE MECHANICAL SECTION INCLUDES THE FOLLOWING PARTS:**

-----WEEKLY CHECK-----

1.**STEM**                                2.**BILLET**                                3.**CONTAINER**

-----MONTHLY CHECK-----

4.**TOOLING PRESSURE PLATE**        5.**STEM PRESSURE PLATE**  
6.**TIE ROD NUTS**                                7.**ADVANCE CYLINDER LOCK NUTS**  
8.**CROSSHEAD TRAVEL**

-----SEMI-YEARLY CHECK-----

9.**PRESS BASE**    10.**PRESS FRAME**    11.**CONDITION OF RAMS**  
12.**ALL WAYS AND GUIDES AND TRUNNIONS**  
(**CROSSHEAD, CONTAINER, DIE SLIDE, SHEAR, BILLET LOADER**)

-----YEARLY CHECK-----

13.**TIE RODS**

--- *PLEASE PRESS ANY KEY TO CONTINUE DISPLAY THE MECHANICAL SECTION*---

Previous	Index	Help	Edit	Area	Exit
----------	-------	------	------	------	------

**Figure 3.7**  
Sample of Parts List on Hypertext

After Mr. Brown viewed all the parts in the Press section, he decided to survey some parts of the Hydraulic section from the previous maintenance survey data reports. Once he selected the Hydraulic section, the system displays it on the screen. The screen shows the colorful list of the parts and the parts' checking periods. The

series of labels are shown on the bottom of the screen. Figure 3.8 shows the screen.

<p>The hydraulic system covers the pumps, tank, valves, oil and piping  The following is hydraulic system maintenance check list  (1)MAIN CHECK LIST</p> <p>-----EACH SHIFT-----</p> <p>1.OIL_LEVEL      2.OIL_LEAKS      3.OIL_TEMPERATURE  4.ERRATIC_OPERATIONS</p> <p>-----EACH WEEK-----</p> <p>5.OIL_FILTERS                      6.HEAT_EXCHANGER  7.HEAT_EXCHANGER_TEMPERATURE_--_FLOW CONTORL_VALVE  8.FLEXIBLE_HOSES_FOR_DAMAGE_AND_DETERIORATION</p> <p>-----EACH MONTH-----</p> <p>9.AIR_BREATHERS      10.HYDRAULIC_TUBE_CONNECTIONS  11.SOLENOIDES                      12.CLEAN_EQUIPMENT</p> <p>----- MORE INDEX IN INDEX1 -----</p>				
Previous	Index	Help	Edit Area	Exit

**Figure 3.8**

Sample of the Listing Parts

Mr. Brown just needed to point and click on those buttons or click on the screen of the color text with a mouse. The screen would cause the corresponding hypertext. Then he could get the list of those parts' information and compared with the previous diagnosis reports. After he got all the information from the system and the printout data from the printer, Mr. Brown called the maintenance technician to go with him to survey the Aluminum extrusion equipment group. Once he found a fault from the equipment parts, he could tell the technician what to do and how to do the trouble shooting. Finally he would update the system and then update the new report into the worksheet data.

# **CHAPTER 4**

## **SYSTEM DESIGN AND IMPLEMENTATION TO ESPM**

### **4.1 System Configuration**

The Expert System for Preventive Maintenance system consists of four main modules :

- Knowledge Base for Aluminum Extrusion equipment
- Database and Worksheet tools
- VP-Expert software package programming
- PC-386 with VGA monitor

The following sections explain the system's four modules.

#### **4.1.1 Knowledge Base for Aluminum Extrusion equipment**

The maintenance knowledge base has been developed from the accumulated expertise of an expert maintenance engineer.

#### **4.1.2 Database and Worksheet tools**

The main section of the PM system was installed in the database using DBase III Plus.

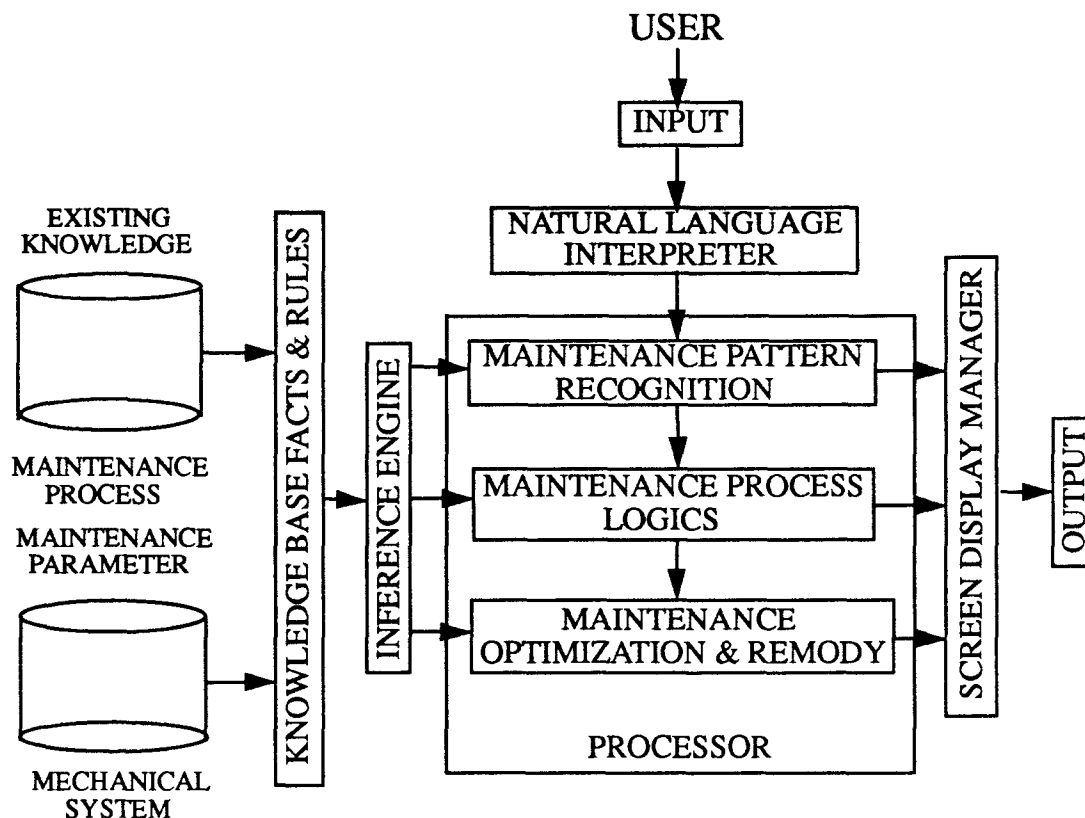
All parts and sections of the equipment information were entered in the worksheet tool using the VP-Planner 3D software package.

#### **4.1.3 VP-Expert software package programming**

The VP-Expert software package program using the VP-Expert 3.0 professional version connects all modules by a powerful programming chaining system.

#### 4.1.4 PC-386 with VGA monitor

For more efficiency and economy, a PC-386 with a VGA monitor is the best choice for this ESPM system.



**Figure 4.1**

Structure development of ESPM

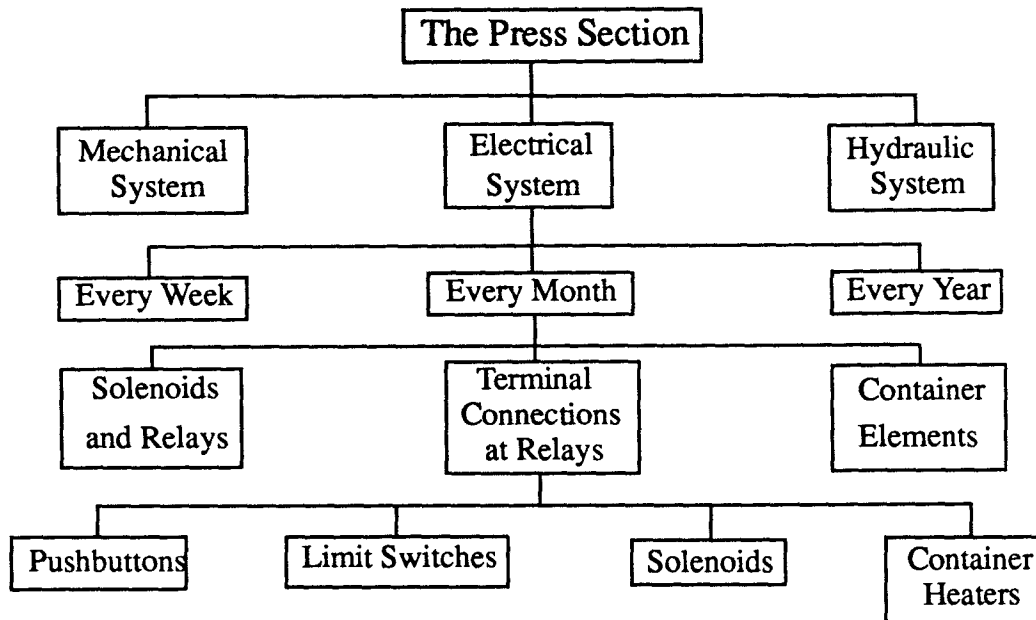
## 4.2 System Development

Figure 4.1 shows the structure development of the ESPM system and the following describe the system development.

First, one has to get the maintenance and troubleshooting manuals of the



equipment. Second, the maintenance knowledge has to be transferred and transformed into the knowledge base (VP-Expert). Third, the knowledge base program is coordinated with the database and worksheet data. Then it calculates and analyzes data. Then the program also updates new data back into the system. Finally, the system's expansion capability uses the Designer graphic tool display to show all parts and equipment when needed.



**Figure 4.2**  
Hierarchy of Subsystem

### 4.3 Configuration of Knowledge Base

The reliability of an expert system relies on the quality of the Knowledge Base. A hierarchical reduction model was used to model the knowledge for the ESPM of Aluminum Extrusion equipment. The domain experts and knowledge engineer broke the system into subsystems of function buttons. Each button is called a process button and the process button indicates the name of the maintenance part or

equipment. A portion of this hierarchy of subsystems can be seen in figure 4-2. All of these buttons can be seen on the computer screen, showing all the existing information and experience concerning the specific problem, and can be clicked by a mouse

Another important part of the Knowledge Base in the system is the ability to compare and update worksheet data.

## **4.4 Evaluation of current Hypertext System**

### **4.4.1 Hypermedia Utilization**

Once we have adequate models of hypermedia and design guidelines for how applications should be developed, we need to consider how the hypermedia will be utilized. Like many software applications, hypermedia systems will generally require a certain amount of training and they will be targeted at different types of users who may use the hypermedia in different ways for different purposes(24).

### **4.4.2 Strengths of hypertext**

The strengths of hypertext arise from its flexibility in storing and retrieving knowledge. Any piece of information, whether it be text, graphics, or numerical data can be linked to any other piece of information. Hypertext is an extremely powerful information management tool because one is able to represent knowledge, browse, carry out structured searches, and make inferences, all within the same environment.

### **4.4.3 Features of current hypertext**

The features of current hypertext that implement this powerful structuring capability are

1. A network of nodes.
2. A set of links that creates relations between nodes.
3. Authoring tools that allow users to build links and nodes out of new material or existing text.
4. Windowing screen facilities that allow one to view one or more nodes by using the PC mouse clicking nodes.

### **4.5 Expansion of the system**

The system use VP-Expert to be the main connector. It has very powerful communication ability with others software packages or DOS programming languages. In this ESPM system, we have numbers of equipments (main equipment being Aluminum Extrusion machine), ability to exchange data with dBASE III Plus database files and VP-Planner 3D files, and display the graphics of equipment by using Designer graphic tool.

When new equipment is placed in the work station, a knowledge engineering team should be asked to encode the information included in the periodical maintenance manual, troubleshooting manual and accumulated experience (e.g. rules of thumb) concerning the specific new equipment. So, the ESPM system can be expanded for whole factory maintenance system by encoding all equipment informations.

# CHAPTER 5

## CONCLUSIONS AND FUTURE WORK

### 5.1 Conclusions

This thesis successfully demonstrates how a Expert System for Preventive Maintenance (ESPM) works on Aluminum Extrusion equipment. ESPM is developed using VP-Expert, fully utilizing its features such as its rule-base programming, graphics capability and ability to execute external software package.

The construction of the hierarchical knowledge base is object-oriented hypertext programming. The graphics or tables are attached to the machine parts, sections or equipment. The yes - no decisions are requested when related support of the checking are invoked. The diagnostic solution is generated when the problems are identified. The object - oriented style of the knowledge base eases the task of adding knowledge to the system and also greatly facilitates the construction of other equipment maintenance systems.

Since ESPM considers the preventive maintenance of an equipment, it can very easily to adapted to other equipment besides Aluminum Extrusion press. ESPM has great potential to become a large - scale equipment maintenance system for all the equipment in the production line. In this way, ESPM could integrate and standardize the maintenance of all pieces of equipment in the production environment providing the advantage of central control, quick adaptation and easy maintenance.

Currently, a specific ESPM has been built for the Aluminum Extrusion press and related equipment. The knowledge-base size is more than 200 objects which include the parts in hypertext. The ESPM for Aluminum Extrusion press and related equipment will run on the manufacturing floor within half a year.

## **5.2 Future work**

ESPM is currently designed to do off - line equipment diagnosis specific for preventive maintenance. The troubleshooting capability and PM period of the equipment could not give enough information on every part. Therefore, a complete expertise record has been investigated and will be the natural next - step for this system.

ESPM will also very likely interact with the data automation projects. The purpose is to store equipment diagnosis data into a worksheet management system (VP - Planner 3D) for both data analysis and equipment diagnosis for automatic statistical preventive maintenance control (SPMC) of the equipment.

# APPENDIX A

## Sample Program for Connecting Main Picture

\*\*\*\*\*

```
!----- MAIN.KBS -----
!-----MAIN PROGRAM FOR CONNECTING PICTURE-----
!EXECUTE;
RUNTIME;
ENDOFF;
BKCOLOR = 3 ;
!-----
ACTIONS
  DISPLAY "
-----
      WELCOME TO THE ESPM SYSTEM
-----
      THIS PROGRAM WAS MADE BY **** E - PING LIN ****
-----"
  DISPLAY "THIS PROGRAM IS SPECIAL FOR ALUMINUM EXTRUSION
MACHINE      VERSION 1.0
-----
-----
THE FOLLOWING WILL SHOW YOU THE PICTURES OF THE MACHINE
-----
AFTER YOU SEE THE EACH PICTURE TYPE N GO TO THE NEXT
PICTURE AND QUIT THE VIEW ...
-----"

FIND ANS
FIND EEE
CHAIN THE001;

!*****
ASK RES : "DO YOU WANT TO SEE THE PICTURE ?";
CHOICES RES : YES, NO ;
!*****

RULE SHOW
  IF RES = YES
  THEN ANS = YES
  GMODE 16
  WHILETRUE ABC <> N THEN
  PCX PIC002, 0, 0
  GETCH ABC
```

END  
TMODE;

!-----

RULE AAA  
  IF ANS = YES  
THEN  
  EEE = YES  
  GMODE 16  
  WHILETRUE BBB <> N THEN  
  PCX PIC003, 0, 0  
  GETCH BBB  
  END  
TMODE;

# APPENDIX B

## Sample Program for Connecting the Worksheet and Chain to the every Sections

\*\*\*\*\*

!-----THE001.KBS -----

EXECUTE;  
RUNTIME;  
ENDOFF;  
BKCOLOR = 3 ;

!-----

ACTIONS  
  DISPLAY "

-----

----- THIS IS A ESPM PROGRAM FOR -----

-----

----ALUMINUM EXTRUSION PRESS AND RELATED EQUIPMENT----

----- VERSION 1.0 -----

\*\*\*\*\*

---THE FOLLOWING SYSTEM WILL SHOW YOU CHECKING RESULT---

\*\*\*\*\*~"

  WHILEKNOWN SWITCH

  CCALL D:\VPX\VPP,"D:\VPX\LIN\DATA01.WKS"

  MENU STYPE, ALL, SECTION, TYPE

  FIND STYPE

  GET STYPE = TYPE, SECTION, ALL

  RESET SWITCH

  FIND SWITCH

  CLS

  END;

!@@

!STATEMENT BLOCK

!@@

ASK STYPE : "From the picture can you tell me  
which section you want to examine ?

  ";

ASK SWITCH : "Enter ? to Exit the loop, any other character to continue. ";

!@@

!RULE BLOCK

!@@

WHENEVER 1

  IF STYPE = THE\_PRESS

  THEN

  DISPLAY "



-----  
 CHECK THE PRESS SECTION :  
 -----

PRESS ANY KEY TO CONTINUE ~"  
 SAVEFACTS PRE  
 CLS  
 CHAIN PRESS ;

!\*\*\*\*\*

WHENEVER 2  
 IF STYPE = CONTAINER\_LINER\_STEM  
 THEN  
 DISPLAY "

-----  
 CHECK CONTAINER LINER STEM SECTION :  
 -----

PRESS ANY KEY TO CONTINUE ~"  
 SAVEFACTS CONT  
 CLS  
 CHAIN CONTAIN ;

!\*\*\*\*\*

WHENEVER 3  
 IF STYPE = THE\_STRETCHER  
 THEN  
 DISPLAY "

-----  
 CHECK THE STRETCHER SECTION :  
 -----

PRESS ANY KEY TO CONTINUE ~"  
 SAVEFACTS STR  
 CLS  
 CHAIN STRETCH ;

!\*\*\*\*\*

WHENEVER 4  
 IF STYPE = HEATING\_EQUIPMENT  
 THEN  
 DISPLAY "

-----  
 CHECK HEATING EQUIPMENT SECTION :  
 -----

PRESS ANY KEY TO CONTINUE ~"  
 SAVEFACTS HEAT  
 CLS  
 CHAIN HEATING ;

!\*\*\*\*\*

WHENEVER 5  
 IF STYPE = HANDLING\_EQUIPMENT  
 THEN  
 DISPLAY "

-----  
 CHECK HANDLING EQUIPMENT SECTION :  
 -----

PRESS ANY KEY TO CONTINUE ~"  
 SAVEFACTS HAND  
 CLS  
 CHAIN HANDLING ;

!\*\*\*\*\*

WHENEVER 6  
 IF STYPE = PAINTING\_FINISHING  
 THEN  
 DISPLAY "

-----  
 CHECK PAINTING AND FINISHING SECTION :  
 -----

PRESS ANY KEY TO CONTINUE ~"  
 SAVEFACTS PAIN  
 CLS  
 CHAIN PAINTING ;

!\*\*\*\*\*

# APPENDIX C

## Sample Program for Displaying Parts and Connecting to Sub-Sections

\*\*\*\*\*

!-----PRESS.KBS-----

!----- (1) -----

!EXECUTE;  
RUNTIME;  
ENDOFF;  
BKCOLOR = 5;

!-----

ACTIONS

LOADFACTS PRE  
WHILEKNOWN SWITCH1  
DISPLAY "

-----  
WELCOME TO EXAMINE THE PRESS SECTION

-----  
THERE ARE THREE KINDS OF EXAMINE :

(1) MECHANICAL (2) HYDRAULIC (3) ELECTRICAL

-----  
THE FOLLOWING WILL SHOW YOU ALL THE PARTS IN  
these three sections then you can decide  
which examine you want to go

-----"  
FIND ANS  
CLS  
DISPLAY "

-----  
PLEASE TYPE M for GO TO MECHANICAL SECTION EXAMINE or  
TYPE H for GO TO HYDRAULIC SECTION EXAMINE or  
TYPE E for GO TO ELECTRICAL SECTION EXAMINE or  
TYPE Q for go back to MAIN MENU

-----"  
GETCH SELECT  
FIND KINDS  
DISPLAY "THE KINDS OF EXAMINE IS {KINDS}"  
RESET SWITCH  
RESET KINDS  
FIND SWITCH  
END;

!!\*\*\*\*\*

ASK RES : "DO YOU WANT TO SEE THE PARTS ON THE PRESS SECTION

-----";

CHOICES RES : YES, NO ;

!\*\*\*\*\*

RULE SHOW

IF RES = YES

THEN ANS = YES

DISPLAY "

THERE ARE THREE KINDS OF EXAMINES IN PRESS SECTION :

MECHANICAL, HYDRAULIC, ELECTRICAL EXAMINES

\*\*\*\*\*

THE MECHANICAL SECTION INCLUDE THE FOLLOWING PARTS :

-----WEEKLY CHECK-----

1.STEM            2.BILLET            3.CONTAINER

-----MONTHLY CHECK-----

4.TOOLING\_PRESSURE\_PLATE    5.STEM\_PRESSURE\_PLATE

6.TIE\_ROD\_NUTS            7.ADVANCE\_CYLINDER\_LOCK\_NUTS

8.CROSSHEAD\_TRAVEL

-----SEMI-YEARLY CHECK-----

9.PRESS\_BASE    10.PRESS\_FRAME    11.CONDITION\_OF\_RAM

12.ALL\_WAYS\_AND\_GUIDES\_AND\_TRUNNIONS

(CROSSHEAD,\_CONTAINER,\_DIE\_SLIDE,\_SHEAR,\_BILLET\_LOADER)

-----YEARLY CHECK-----

13.TIE\_RODS

--- PLEASE PRESS ANY KEY TO CONTINUE DISPLAY THE MECHANICAL SECTION ---"

DISPLAY "

-----WEAR AND FATIGUE -- PRESS AND STRETCHER-----

14.MAIN\_CYLINDER\_PACKINGS    15.CONTAINER HOLDER

16.EXTRUSION\_PLATEN    17.DIE\_SLIDE    18.DUMMY\_BLOCKS

19.SHEAR\_BLADE    20.PIPING\_WELDS    21.MOVING\_CROSSHEAD\_GUIDES

22.CONTAINER\_GUIDES            23.DIE\_SLIDE\_GUIDES

24.CONTAINER HOLDER    25.RETURN\_CYLINDER\_PACKINGS\_AND\_BUSHINGS

26.CONTAINER\_CYLINDER\_PACKINGS\_AND\_BUSHINGS

27.MAIN\_SHEAR\_CYLINDER\_PACKINGS\_AND\_BUSHINGS

28.ALL\_AUXILIARY\_CYLINDER\_PACKINGS\_AND\_BUSHINGS

29.EXTRUSION\_STEM\_CENTERING\_RING

30.BILLET\_LOADER (DUMMY\_BLOCK\_&\_BUTT\_HANDLING)

----- PLEASE PRESS ANY KEY TO CONTINUE -----

----- DISPLAY PARTS OF THE HYDRAULIC SECTION -----"

CLS

DISPLAY "

-----

The hydraulic system covers the pumps, tank, valves, oil and piping.

The following is hydraulic system maintenance check list

-----EACH SHIFT-----

1.OIL\_LEVEL      2.OIL\_LEAKS      3.OIL\_TEMPERATURE  
4.ERRATIC\_OPERATIONS

-----EACH WEEK-----

5.OIL\_FILTERS      6.HEAT\_EXCHANGER  
7.HEAT\_EXCHANGER\_TEMPERATURE -- FLOW\_CONTROL\_VALVE  
8.FLEXIBLE\_HOSES\_FOR\_DAMAGE\_AND\_DETERIORATION

-----EACH MONTH-----

9.AIR\_BREATHERS      10.HYDRAULIC\_TUBE\_CONNECTIONS  
11.SOLENOIDS      12.CLEAN\_EQUIPMENT

----- PLEASE PRESS ANY KEY TO CONTINUE -----

----- DISPLAY MORE PARTS ON HYDRAULIC SECTION -----"  
DISPLAY "

-----EVERY THREE MONTHS-----

13.OIL\_SAMPLE\_FOR\_ANALYSIS  
14.TIGHTEN\_ALL\_HYDRAULIC\_PIPE\_CONNECTIONS\_AND\_PIPE\_BRACES  
15.RELIEF\_VALVE ,\_PRESSURE\_SWITCHES,\_TIMERS,\_ETC.,\_SETTINGS  
16.HEAT\_EXCHANGER

-----EVERY SIX MONTHS-----

17.OIL\_FILTERS      18.PUMP\_AND\_MOTOR\_ALIGNMENT  
19.PUMP ,\_MOTOR\_&\_VALVE\_MOUNTING\_BOLTS  
11.SOLENOIDS      12.CLEAN\_EQUIPMENT  
13.OIL\_SAMPLE\_FOR\_ANALYSIS  
14.TIGHTEN\_ALL\_HYDRAULIC\_PIPE\_CONNECTIONS\_AND\_PIPE\_BRACES  
15.RELIEF\_VALVE ,\_PRESSURE\_SWITCHES,\_TIMERS,\_ETC.,\_SETTINGS  
16.HEAT\_EXCHANGER  
17.OIL\_FILTERS      18.PUMP\_AND\_MOTOR\_ALIGNMENT  
19.PUMP ,\_MOTOR\_&\_VALVE\_MOUNTING\_BOLTS

----- PLEASE PRESS ANY KEY TO CONTINUE -----

----- DISPLAY PARTS OF THE ELECTRICAL SECTION -----"  
CLS

DISPLAY "

-----  
The following is the parts of the electrical section  
preventive maintenance check list  
-----

-----EVERY MONTH-----

1.TERMINAL\_CONNECTIONS\_AT\_RELAYS ,\_PUSHBUTTONS,\_LIMIT  
\_SWITCHES,\_SOLENOIDS,\_CONTAINER\_HEATERS  
2.SOLENOIDS\_AND\_RELAYS      3.CONTAINER\_ELEMENTS

-----EVERY YEAR-----  
 4.MAIN\_MOTORS

----- THIS IS THE END OF THE PRESS SECTION PARTS' LIST -----  
 ----- PLEASE PRESS ANY KEY TO CONTINUE -----

-----~"  
 CLS;

!\*\*\*\*\*

RULE 1

IF SELECT = M  
 THEN KINDS = MECHANICAL  
 DISPLAY "

-----  
 \*\*\*\*\*

LET'S GO TO MECHANICAL EXAMINE and

PLEASE PRESS ANY KEY TO CONTINUE

\*\*\*\*\*

----- ~"  
 CHAIN P-MEC;

RULE 2

IF SELECT = H  
 THEN KINDS = HYDRAULIC  
 DISPLAY "

-----  
 \*\*\*\*\*

LET'S GO TO HYDRAULIC EXAMINE and

PLEASE PRESS ANY KEY TO CONTINUE

\*\*\*\*\*

----- ~"  
 CHAIN P-HYD ;

RULE 3

IF SELECT = E  
 THEN KINDS = ELECTRICAL  
 DISPLAY "

-----  
 \*\*\*\*\*

LET'S GO TO ELECTRICAL EXAMINE and  
 PLEASE PRESS ANY KEY TO CONTINUE

\*\*\*\*\*

----- ~"

CHAIN P-ELE ;

RULE 4

IF SELECT = Q  
 THEN KINDS = NOT\_IN\_PRESS\_SECTION  
 DISPLAY "

-----  
 \*\*\*\*\*

PLEASE PRESS ANY KEY TO CONTINUE

LET'S GO BACK TO MAIN MENU and CHOOSE CORRECT SECTION

\*\*\*\*\*

----- ~"

CHAIN THE001  
 ELSE KINDS = UNKNOWN  
 DISPLAY "

-----  
 \*\*\*\*\*

LET'S GO BACK TO PRESS SECTION and  
 PLEASE TYPE THE CORRECT INPUT AGAIN

\*\*\*\*\*

-----";

!\*\*\*\*\*

ASK SWITCH : "ENTER ? TO EXIT THE LOOP, AND OTHER KEY TO CONTINUE.";

# APPENDIX D

## Sample Program for Sub-Section Connecting to the Hypertext

\*\*\*\*\*

!-----P-MEC.KBS-----

!-----(1)-1-----

```
RUNTIME;  
ENDOFF;  
BKCOLOR = 1;
```

```
ACTIONS  
  COLOR = 15  
  CLS  
  DISPLAY "
```

-----  
WELCOME TO THE PRESS & STRETCHER  
PERIODIC MECHANICAL PREVENTIVE MAINTENANCE CHECK LIST  
-----

-----  
THE FOLLOWING SYSTEM WILL SHOW YOU  
THE WORKSHEET CHECKING DATA  
-----"

```
CCALL D:\VPX\VPP,"D:\VPXLINDATA02.WKS"  
FIND Graphics_Mode  
Topic = README_HELP  
Topic1 = INDEX  
WHILETRUE ExitButton = NO THEN END  
TMODE  
DISPLAY "
```

-----  
THE FOLLOWING SYSTEM WILL ASK YOU TO INPUT  
THE UPDATE DATA INTO A WORKSHEET  
-----"

```
CCALL D:\VPX\VPP,"D:\VPXLINDATA02.WKS"  
CHAIN PRESS;
```

! RULES to handle LBUTTON selection

```
WHENEVER Topics_Exit  
IF Topic = EXIT  
THEN ExitButton = YES;
```

```
WHENEVER Previous_Selected
```



```

IF PreviousButton = YES
THEN POP Topic, Topic1
    POP Topic, Topic1
    Topic = (Topic1)
    ResetMono = YES
    ResetColor = YES;

```

```

PLURAL: Topic;

```

```

WHENEVER Other_Selected
IF OtherButton = YES
THEN ResetMono = YES
    ResetColor = YES
    Topic = OTHER;

```

```

WHENEVER Index_Selected
IF MainIndexButton = YES
THEN ResetMono = YES
    ResetColor = YES
    Topic = INDEX;

```

```

WHENEVER Help_Selected
IF HelpButton = YES
THEN ResetMono = YES
    ResetColor = YES
    Topic = README_HELP;

```

```

! Rules to display LBUTTONS in color or B&W depending on GMODE

```

```

WHENEVER ResetMono
IF ResetMono = YES
THEN PreviousButton = NO
    OtherButton = NO
    MainIndexButton = NO
    HelpButton = NO
    ExitButton = NO;

```

```

WHENEVER ResetColor
IF ResetColor = YES
AND G_Mode = VGA
THEN PButton = NO
    MIButton = NO
    HButton = NO
    EButton = NO;

```

```

! Rules to select proper GMODE

```

## RULE G1

```

IF G_Mode = UNKNOWN
THEN Graphics_Mode = -1
    MOUSEON
    GMODE @Graphics_Mode
    ResetMono = YES;

```

## RULE G2

```

IF G_Mode = Hercules
THEN Graphics_Mode = 8
    MOUSEON
    GMODE @Graphics_Mode
    ResetMono = YES;

```

## RULE G3

```

IF G_Mode = CGA
THEN Graphics_Mode = 6
    MOUSEON
    GMODE @Graphics_Mode
    ResetMono = YES;

```

## RULE G4

```

IF G_Mode = VGA
THEN Graphics_Mode = 16
    MOUSEON
    GMODE @Graphics_Mode
    ResetMono = YES
    ResetColor = YES;

```

## RULE G6

```

IF G_Mode = None
THEN Graphics_Mode = -1
    GMODE @Graphics_Mode
    ResetMono = YES;

```

HYPERTEXT Topic: 1, 1, 78, 22, PRE-MEC, 14, 15;

!.....Color buttons.....

```

LBUTTON PButton: 8, 24, 0, 11, Previous;
LBUTTON MIButton: 26, 24, 0, 11, Index;
LBUTTON HButton: 41, 24, 0, 11, Help;
LBUTTON EButton: 70, 24, 0, 11, Exit;

```

!.....Monochrome buttons.....

```

LBUTTON PreviousButton: 8, 24, 11, 0, Previous;

```

LBUTTON MainIndexButton: 26, 24, 11, 0, Index;  
LBUTTON HelpButton: 41, 24, 11, 0, Help;  
FORMFIELD Topic: 52, 24, 13, 0;  
LBUTTON ExitButton: 70, 24, 11, 0, Exit;

ASK G\_Mode: "What Graphics Mode should be used?";  
CHOICES G\_Mode: VGA, None, CGA, Hercules;

# APPENDIX E

## Sample File for Sub-Section Hypertext

\*\*\*\*\*

### \*README\_HELP

Welcome to the Expert System consultant center.

This Expert System is only for the aluminum extrusion  
press and relate equipment.

-----  
This Examine menu is only for the PRESS periodic MECHANICAL  
preventive maintenance check list (include check the wear and  
fatigue).  
-----

You will see a series of labels on the bottom of the screen.  
Pointing and clicking on these with the mouse will cause the  
corresponding hypertext the INDEX & INDEX1 to be displayed  
or the program to end.

### \*INDEX

#### INDEX :

-----WEEKLY CHECK-----  
1.STEM            2.BILLET            3.CONTAINER  
-----MONTHLY CHECK-----  
4.TOOLING\_PRESSURE\_PLATE    5.STEM\_PRESSURE\_PLATE  
6.TIE\_ROD\_NUTS            7.ADVANCE\_CYLINDER\_LOCK\_NUTS  
8.CROSSHEAD\_TRAVEL  
-----SEMI-YEARLY CHECK-----  
9.PRESS\_BASE    10.PRESS\_FRAME    11.CONDITION\_OF\_RAM  
12.ALL\_WAYS\_AND\_GUIDES\_AND\_TRUNNIONS  
(CROSSHEAD,\_CONTAINER,\_DIE\_SLIDE,\_SHEAR,\_BILLET\_LOADER)  
-----YEARLY CHECK-----  
13.TIE\_RODS  
----- MORE INDEX IN INDEX1 -----

## \*INDEX1

## INDEX (CONTINUED) :

-----WEAR AND FATIGUE -- PRESS AND STRETCHER-----

14.MAIN\_CYLINDER\_PACKINGS    15.CONTAINER HOLDER  
 16.EXTRUSION\_PLATEN 17.DIE\_SLIDE    18.DUMMY\_BLOCKS  
 19.SHEAR\_BLADE 20.PIPING\_WELDS 21.MOVING\_CROSSHEAD\_GUIDES  
 22.CONTAINER\_GUIDES            23.DIE\_SLIDE\_GUIDES  
 24.CONTAINER HOLDER 25.RETURN\_CYLINDER\_PACKINGS\_AND\_BUSHINGS  
 26.CONTAINER\_CYLINDER\_PACKINGS\_AND\_BUSHINGS  
 27.MAIN\_SHEAR\_CYLINDER\_PACKINGS\_AND\_BUSHINGS  
 28.ALL\_AUXILIARY\_CYLINDER\_PACKINGS\_AND\_BUSHINGS  
 29.EXTRUSION\_STEM\_CENTERING\_RING  
 30.BILLET\_LOADER (DUMMY\_BLOCK\_&\_BUTT\_HANDLING)

----- END OF INDEX -----

## \*STEM

## STEM :

CHECK PERIOD = EVERY WEEK

CHECK = VISUAL AND WITH LEVEL

CHECK METHOD = Visual check for condition check with level  
 for level.  
 Three position: BACK, MID, ADVANCE.

REMEDY = Clean and recondition stem if necessary. Tighten  
 against pressure plate and centralize.

## \*BILLET

## BILLET :

CHECK PERIOD = EVERY WEEK

CHECK = VISUAL AND WITH DUMMY BLOCK

CHECK METHOD = Visual check for condition, loose adj. screws, etc.

Try dummy on stem & into container.

REMEDY = Readjust to stem.

\*CONTAINER

CONTAINER :

CHECK PERIOD = EVERY WEEK

CHECK = VISUAL AND WITH TAPE GAUGE BETWEEN LINER AND STEM.

CHECK METHOD = Visual check for nicks and scores and buildup on face.  
Taper gauge for alignment.

REMEDY = Clean and deburr container Readjust if necessary.

\*TOOLING\_PRESSURE\_PLATE

TOOLING PRESSURE PLATE :

CHECK PERIOD = EVERY MONTH

CHECK = STRAIGHTEDGE AND FEELER.

CHECK METHOD = Check for dishing or coining.

REMEDY = Remove from press and grind to parallel. Shim when  
replacing.

\*STEM\_PRESSURE\_PLATE

STEM PRESSURE PLATE :

CHECK PERIOD = EVERY MONTH

CHECK = STRAIGHTEDGE AND FEELER.

CHECK METHOD = Check for dishing or coining.

REMEDY = Remove from press and grind to parallel. Shim when  
replacing.

\*TIE\_ROD\_NUTS

**TIE ROD NUTS :**

**CHECK PERIOD = EVERY MONTH**

**CHECK = VISUAL AND FEELER.**

**CHECK METHOD = Check for tightness of inside nuts under pressure.  
Outside nuts when press is relaxed.**

**REMEDY = Tram press and restress tie rods.**

**\*ADVANCE\_CYLINDER\_LOCK\_NUTS**

**ADVANCE CYLINDER LOCK NUTS :**

**CHECK PERIOD = EVERY MONTH**

**CHECK = VISUAL AND FEELERS**

**CHECK METHOD = Check for tightness under load.**

**REMEDY = Retighten under pressure and check cylinder level.**

**\*CROSSHEAD\_TRAVEL**

**CROSSHEAD TRAVEL :**

**CHECK PERIOD = EVERY MONTH**

**CHECK = WITH LEVEL**

**CHECK METHOD = Check at three positions : full return, mid, full  
advance.**

**REMEDY = Adjust crosshead shoes if needed.**

**\*PRESS\_BASE**

**PRESS BASE :**

CHECK PERIOD = EVERY HALF YEAR

CHECK = STRAIGHTEDGE AND LEVEL

CHECK METHOD = Check level of base both lengthwise on both ways  
and crosswise on both ends.

REMEDY = Proceed as in discussion portion of this chapter.

\*PRESS\_FRAME

PRESS FRAME :

CHECK PERIOD = EVERY HALF YEAR

CHECK = STRAIGHTEDGE, LEVEL AND TRAM

CHECK METHOD = Check tie rod level, lengthwise and crosswise, top  
and bottom. Tram between platens to check parallel.

REMEDY = Proceed as in discussion portion of this chapter

\*CONDITION\_OF\_RAM

CONDITION OF RAMS :

CHECK PERIOD = EVERY HALF YEAR

CHECK = VISUAL

CHECK METHOD = Check for nicks, scores, or other faults.

REMEDY = Clean and stone where possible. File if necessary.

\*ALL\_WAYS\_AND\_GUIDES\_AND\_TRUNNIONS

ALL WAYS AND GUIDES AND TRUNNIONS, CROSSHEAD, CONTAINER, DIE  
SLIDE, SHEAR,  
BILLET LOADER :

CHECK PERIOD = EVERY HALF YEAR



**CHECK = INSPECT FOR CLEARANCE, DIRT, NICKS SCORE, AND EXCESSIVE WEAR**

**CHECK METHOD = Remove from press all shoes and check fully. By using feelers, check excessive wear in die slide ways, shear housing and billet loader trunnion bushings.**

**REMEDY = Remachine or scrape shoes if needed. Scrape press ways if needed. Readjust die slide ways if needed. Remachine shear blade holder and install new bushing if needed.**

**\*TIE\_RODS**

**TIE RODS :**

**CHECK PERIOD = EVERY YEAR**

**CHECK = ULTRASONIC**

**CHECK METHOD = Have testing lab with portable ultrasonic equipment check tie rods for cracks or flaws.**

**REMEDY = If a flaw shows up have it checked monthly for growth. If a continued growth pattern is apparent replace the rod.**

**\*MAIN\_CYLINDER\_PACKINGS**

**MAIN CYLINDER PACKINGS :**

**CHECK PERIOD = EVERY WEEK**

**CHECK = WEAR**

**CHECK MEHTOD = Check for sudden inscrease in leakage and scores on ram.**

**REMEDY = Stone smooth immediately; make sure to wash off. Repack when convenient or immediately if scoring persists.**

**GCHECK BUSHINGS-**

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